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# **Kgatelopele Local Municipality**



# PERFORMANCE AGREEMENT

# MADE AND ENTERED INTO BY AND BETWEEN:

Kgatelopele Local MUNICIPALITY, AS REPRESENTED BY:

**ACTING CHAIRPERSON** 

CLLR. IRENE WILLIAMS

(FULL NAMES)

AND

Mr. MONDE JANUARY

(FULL NAMES)

MUNICIPAL MANAGER

FOR THE PERIOD

01 MARCH 2018- 30 JUNE 2018



# PERFORMANCE AGREEMENT ENTERED INTO BY AND BETWEEN:

The KGATELOPELE LOCAL MUNICIPALITY herein represented by CLLR. <u>IRENE</u>. <u>WILLIAMS in</u> her capacity as ACTING CHAIRPESON (hereinafter referred to as the Employer or Supervisor)

And

Mr. MONDE JANUARY in his capacity as MUNICIPAL MANAGER: OF THE KGATELOPELE LOCAL MUNICIPALITY (hereinafter referred to as the Employee).

## WHEREBY IT IS AGREED AS FOLLOWS:

#### 1. INTRODUCTION

- 1.1 The employer has entered into a contract of employment with the employee in terms of section 57 (1) (b) of the local Government: Municipal Systems Act 32 of 2000 (" the systems Act ") The Employer and the Employee are hereinafter referred to as " the parties "
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
- 1.3 The parties wish to ensure that there is compliance with Sections 67(1) (d) of the Systems Act.

# 2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to -

- 2.1 Comply with Section 67(1) (d) of the Systems Act;
- 2.2 specify objectives and targets established for the employee and to communicate to the employee the employer's expectations of the employee's performance expectations and accountabilities;
- 2.3 specify accountabilities as set out in the "Performance Plan" (Annexure A);
- 2.4 monitor and measure performance against set targeted outputs;



- 2.5 use the" Performance Agreement" and "Performance Plan" as the basis for assessing the suitability of the employee for permanent employment and/or to assess whether the employee has met the performance expectations applicable to his/her job;
- 2.6 appropriately reward/pay the employee in accordance with the employer's performance management policy in the event of outstanding performance and relationship with the employee in attaining equitable and improved service delivery.

# 3. COMMENCEMENT AND DURATION OF AGREEMENT

- 3.1 This agreement will commence on the 1st of March 2018 and will remain in force until the 30th of June 2018 whereupon a new Performance Agreement, Performance Plan (Annexure A & B) and Personal Development Plan (Annexure C) shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will review the provisions of this agreement during "May /June" each year. The parties will conclude a new performance agreement and performance Plan that replaces this agreement at least once a year by not later than the beginning of each successive financial year.
- 3.3 This agreement will terminate on the termination of the employee's "Contract of Employment" for any reason.
- 3.4 The content of this agreement may be revised at any time during the abovementioned period to determine the applicability of the matters agreed upon.
- 3.5 If at any time during the validity of this agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this agreement are no longer appropriate, the contents shall immediately be revised.

# 4. PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Appendix A & B) sets out-
- 4.1.1 The performance objectives and targets that must be met by the employee; and
- 4.1.2 The time frames within which those performance objectives and targets must be met.
- 4.2 The performance objectives and targets reflected in "Appendix A" would be set by the employer in consultation with the employee and based on the Integrated Development Plan (IDP), the Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the employer for a particular financial year, and shall include key objectives; key performance indicators; target dates and weightings.



- 4.3 The key objectives describe the main tasks that need to be done. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe in which the work must be achieved. The weightings show the relative importance of the key objectives in relation to each other.
- 4.4 The employee's performance will, in addition, be measured in terms of contributions to the goals and strategies set Oevelopment Plan (IDP).

### 5. PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The employee agrees to participate in the performance management system that the employer adopts or introduces for the employer, management and municipal staff of the employer.
- 5.2 The employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the employer, management and municipal staff to perform to the standards required.
- 5.3 The employer will consult the employee about the specific performance standards that will be included in the performance management system as applicable to the employee.

### 6. PERFORMANCE AGREEMENT

- 6. The employee agrees to sign and adhere to the performance conditions and criteria set out in the Performance Agreement and the Performance Plan (Appendices A, B and C) of the municipality.
- 6.1 The employee undertakes to actively ocus towards the promotion and implementation of the KPA's and KPI's (including special projects relevant to the employee's responsibilities) within the local government framework.
- 6.2 The criteria upon which the performance of the employee shall be assessed shall consist of two components, both of which shall be contained in the Performance Plan of the Employee (Appendices A and B).
- 6.2.1 The employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPA's) and the Core Managerial Requirements (CCR's), respectively.
- 6.2.2 Each area of assessment will be weighted and will contribute a specific part to the total score.



6.2.3 KPA's covering the main areas of work will account for 80% and CCR's will account for 20% of the final assessment.

6.3 The employee's assessment will be based on his/her performance in terms of the outputs/outcomes (performance indicators) identified as per attached Performance Plan (Appendix A), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the employer and employee:

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APPENDIX A: KEY PERFORMANCE AREAS: (KPA 4)	Weighting
Basic Service delivery	20
Municipal Institutional Transformation and Development	20
Local Economic Development	20
Municipal Financial Stability	20
Good Governance	20
TOTAL:	100

6.4 The CCR's will constitute the other 20% of the employee's assessment score. CCR's that are deemed to be most critical for the employee's specific job should be selected from the list below as agreed to between the employer and employee:

APPENDIX B:	CORE COMPETENC	REQUIREMENTS (CCR's)
1. Core Mana (CMC's)	ngerial Competencie	Weight
Financial Management	t .	10



Change Management	
Knowledge Management	
Honesty and Integrity	10
Problem Solving and Analytical Thinking	5
People and Diversity Management	
Client Orientation and Customer Focus	5
Communication	25
Core Occupational Competencies (COC's)  Competence in policy conceptualisation ,	10
Analysis and implementation  Exceptional and dynamic creativity to improve	5
municipality Policy conceptualisation	
Interpretation of legislative and policy framework	10
Mediation skills	5
Advanced negotiation skills	5
Advanced influencing skills	5
Knowledge of functional municipal fields / disciplines	5
TOTAL	100

# 7. EVALUATING PERFORMANCE

- 7.1 The Performance Plan (Appendices A and B) to this Agreement sets out –
- 7.1.1 The standards and procedures for evaluating the employee's performance; and
- 7.1.2 The intervals for the evaluation of the employee's performance.



- 7.2 Despite the establishment of agreed intervals for evaluation, the employer may in addition review the employee's performance at any stage while the contract of employment remains in force.
- 7.3 Personal growth and development needs to be identified during any performance review discussion and must be documented in a "Personal Development Plan" (Appendix C) as well as the actions agreed upon and implementation must take place within set time frames.
- 7.4 The employee's performance will be measured in terms of contributions to the goals and strategies set out in the employer's IDP and SDBIP.
- 7.5 The annual performance appraisal/assessment will involve:
- 7.5.1 Assessment of the achievement of results as outlined in the performance plan:
- (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- (b) An indicative rating on a five-point scale should be provided for each KPA.
- (c) The applicable assessment rating calculator (refer to paragraph 6.5.3 below) will then be used to add the scores and to calculate a final KPA score.
- 7.5.2 Assessment of the CCR's (CMC's and COC's)
- (a) Each CCR should be assessed according to the extent to which the specified standards have been met.
- (b) An indicative rating on a five-point scale should be provided for each CCR.
- (c) The applicable assessment rating calculator will then be used to add the scores and to calculate a final CCR score.

# 7.5.3 Overall rating

An overall average rating is calculated by using the applicable assessment-rating calculator which in turn will constitute the final outcome of the performance appraisal/assessment.

7.6 The assessment of the performance of the employee will be based on the following rate scale for KPA's and CCR's:

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Level	Terminology	Description	Rating: 1-5
5.0	Outstanding performance	Performance exceeds by far the standard expected of the employee at this level. The appraisal indicates that the employee has achieved above fully effective results against all performance criteria and indicators as specified in the Performance Plan and maintained this in all areas of responsibility throughout the year.	
4.0 to 4.9	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.	

Level	Terminology	Description	Rating: 1-5
3.0 to 3.9	Fully effective	Fully effective Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the Performance Agreement and Performance Plan.	
2.0 to 2.9	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.	
		Performance does not meet the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective	



1.0 to 1.9	Unacceptable performance	results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite all efforts to encourage improvement.	

## 8. SCHEDULE FOR PERFORMANCE REVIEWS

8.1 The performance of each employee in relation to his/her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

Appraisals/Assessments will be done during the first two weeks of the new quarter.

First quarter (July – September)
Second quarter (October – December)
Third quarter (January – March)
Fourth quarter (April – June)

- 8.2 The employer shall keep record of the mid-year review and annual assessments.
- 8.3 Performance feedback shall be based on the employer's assessment of the employee's performance.
- 8.4 The employer will be entitled to review and make reasonable changes to the provisions of "Appendices A and B" from time to time for operational reasons. The employee will be fully consulted before any such change is made.
- 8.5 The employer may amend the provisions of "Appendices A and B" or any other part of the performance plan and performance agreement whenever the performance management system has been changed or amended in which instances the employee will be fully consulted before any such changes are being made.

# 9. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Appendix C.

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#### 10. OBLIGATIONS OF THE EMPLOYER

10.1 The employer shall -

#### 10.1.1

Create an enabling environment to facilitate effetive performance by the employee;

#### 10.1.2

Provide access to skills development and capacity building opportunities 10.1.3

Work collaboratively with the employee to solve problems and generate solutions to common problems that may impact on the performance of the employee;

#### 10.1.4

On the request of the employee delegate such powers reasonably required by the employee to enable him/her to meet the performance objectives and targets established in terms of this agreement; and

## 10.1.5

Make available to the employee such resources as the employee may reasonably require from time to time to assist him/her to meet the performance objectives and targets established in terms of this agreement.

#### 11. CONSULTATION

## 11.1

The employer agrees to consult the employee timeously where the exercising of the powers will have amongst others –

# 11.1.1

A direct effect on the performance of any of the employee's functions;

#### 11.1.2

Commit the employee to implement or to give effect to a decision made by the employer; and

# 11.1.3

A substantial financial effect on the employer.

# 11.2

The employer agrees to inform the employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 11.1 as soon as is practicable to enable the employee to take any necessary action without delay.



## 12. MANAGEMENT OF EVALUATION OUTCOMES

### 12.1

The evaluation of the employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance as per the approved performance policy of the municipality.

#### 12.2

The employee will be eligible for progression to the next higher remuneration package, within the relevant remuneration band, after completion of at least twelve months (12) service at the current remuneration package on 30 June (end of financial year) subject to a fully effective assessment, only if such a remuneration band exists within the remuneration system of the municipality for the particular post level.

#### 12.3

In the case of unacceptable performance, the employer shall -

# 12.3.1

Provide systematic remedial or developmental support to assist the employee to improve his or her performance; and

## 12.3.2

After appropriate performance counseling and having provided the necessary guidance and/or support as well as reasonable time for improvement in performance, the employer may consider steps to terminate the contract of employment of the employee on grounds of unfitness or incapacity to carry out his or her duties.

#### 13. GRIEVANCE PROCEDURE

#### 13.1

Any grievance about the nature of the <u>MUNICIPAL MANAGER's</u> performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provided for, shall be mediated by –

- 13.1.1 The Acting chairperson of Kgatelopele Local Municipality within thirty (30) days of receipt of a formal dispute from the; or
- 13.1.2 Any other person appointed by the Municipal Manager.
- 13.2 In the event that the mediation process contemplated above fails, clause 19.3 of the Contract of Employment shall apply.

# 14. GENERAL

14.1 The contents of this agreement and the outcome of any review conducted in terms of "Appendices A and B" may be made available to the public by the employer.



14.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the employee as the Municipal Manager of Kgatelopele Local Municipality.

Thus done and signed at	1'L 26
Day of MARCH	208
AS WITNESSES:	
1.	Acting Chairperson: Cllr. 1.Williams
2. Webello	Wwy).
	MILINICIDAL STANIACED, NA. NA LANGLAD

APPENDIX A:  Key Performance A  N  KPI's  O.  Basic Service Delivery	ince	Area	No.	PERFORMANCE PLAN for 2017/18 - Municip	Municipal Manager: Mr. Monde January	Nana	ager	Mr Mon	de Ja	nua				
	ince	k a la l	No.		The same of the sa		The STREET, STREET,	. Will Moon	edeltaladadatalata					A COLUMN TO SERVICE STATE OF THE PERSON SERVICE STATE STATE OF THE PERSON SERVICE STATE ST
Ϋ́		ea S	No.	KEY PERFORMANCE AREAS (KPA's) and KEY PERFORMANCE INDICATORS (KPI's)	ERFORN	MAN	CE IN	DICATORS (	KPI's	Ш	%08			
	rs Selvery	3	No.	Key Performance Indicators		18		Annual T	Target		Quar	rterly Pro	rojections	
	Le Delivery		No.	KPI's		3	Baseli		Quantity	tity	3rd Quarte	ter	4th Quarter	ter
	ce Delivery				SDBIP 1	100	ne	Time Frame	Nu mb er	%	Number Amount	%	Number Amount	%
	ce Delivery			KPA 1: Basic Service Delivery										
	ce Delivery		1	Provide clean piped water to all formal residential.		2 2	100%	01/03/2018 - 30/06/2018	H	100%	ti:		T.	100%
	ce Delivery		1.1	Provide free basic water in terms of the equitable share requirements to an estimated number of 1700 indigent account holders by 30 June 2018		2 10	100%	01/03/2018 - 30/06/2018	<b>+</b>	100%			1	100%
	ce Delivery		1.2	Refurbishment of Water Service Infrastructure by 30 June 2018		2 10	100%	01/03/2018 - 30/06/2018	-				ji	100%
	ce Delivery		7	Provide electricity to all formal residential properties	2	2	100%	01/07/2017 - 30/06/2018	1	100%	1	100%	ı	100%
	ce Delivery		2.1	Provide free basic electricity to registered indigent account holders connected to the municipal electrical infrastructure network by 30 June 2018	10	2 16	100%	01/03/2018 - 30/06/2018	•	100%	1	100%		100%
	e Delivery		m	Provide basic sanitation services to all residential properties	_	2 10	100%	01/07/2017 - 30/06/2018	1	100%	L	100%		100%
		50	3.1	Provide free basic sanitation/sewerage services to an estimated 1700 registered indigent households 7 network by 30 June 2018		2 2	100%	01/03/2018 - 30/06/2018	ı	100%	Î	100%	i i	100%
			3.2	Upgrading of the existing sewage purification works by 30 June 2018	9	2 10	100%	01/03/2018 - 30/06/2018	1	100%	-	100%	1	100%
			4	Provision of refuse removal, refuse dumps and solid waste disposal to all residential account holders		H 110	100%	01/07/2017 - 30/06/2018	1	100%	î	100%	1	100%
<u>, 3</u>			4.1	Provide free basic refuse removal, refuse dumps and solid waste disposal to an estimated 1700 registered indigent account holders as at 30 June 2018		H H	100%	01/03/2018 - 30/06/2018	1	100%	1	100%	ı.	100%
			٧	Formalisation and extension of Tlhakalatlou and Kuilsville Cemeteries		11	100%	01/03/2018 - 30/06/2018	1	100%	1	100%	1	100%
-		91 C 98	٥	To enhannce basic service delivery ( Link CFO 10,11,12 )	28,29,30	1 1(	100%	01/03/2018 - 30/06/2018	3	100%	-	100%	1	100%
				KPA 2: Spatial Development and Transformation	ation									
			9	Soil Stability testing and Town Planning around Tlhakalatlou and Kuilsville by 30 June 2018.	13	10	100%	01/03/2018 - 30/06/2018	-	100%	1	100%	1	100%
Spatial Development and Transformation	velopment formation	20	7	2 bi-annually Environmental awareness workshop on caring for the environment by 30 June 2018	14	S	100%	01/03/2018 - 30/06/2018	ı	100%	1	100%	ı	100%
			∞	Facilitate one recycling activity by 30 June 2018	15	r.	100%	01/03/2018 - 30/06/2018	1	100%		100%	1	100%



				KPA3: Local Economic Development										
,	Local economic		6	To promote a conducive environment for economic development - LED : ( Link LED.IDP Officer. $1,2,3,4,5,6$ )		18	100%	01/03/2018 - 30/06/2018	-	100%	l	100%	,	100%
n	development	8	10	To promote a conducive environment for economic development - Tourrism : { Link LED.IDP Officer. 7 }	77-91	20	100%	01/03/2018 - 30/06/2018	1	100%	-	100%	1	100%
	!			KPA4: Municipal Financial Stability	lity.									
4 M	4 Municipal Financial Stabi 20		11	To ensure an effective and efficient financial viable municipality  CFO 5,6,7,8,9,13,14,15,16,17,18,19,20,21,22,23,24,25)	23-46	20	100%	01/03/2018 - 30/06/2018	_ 1	100%	ı		ı	100%
		100												



				KGATELOPELE LOCAL MUNICIPALIT	ICIP/	ALITY									
				PERFORMANCE PLAN for 2017/18 - Mui	Municipa	al Ma	ınageı	r : Mr. Mo	onde.	January					
Ke	y Performance A	rea		Key Performance Indicators			1	Annual Ta	arget		Qua	irterly Pr	ojections		
		wt			5 6	e te	ne		Quar	tity	3rd Qua	rter	4th Quar	ırter	
No.	KPI's	100 100	No.	KPI's	SD BIP 100	= 6	form T	Time Frame	Nu mb er	Nu An	Vumber Amount	%	Number Amount	8	
			J	KPA 5: Municipal Institutional Transformation	and	develo	development								
		1	12 F	Filling of budgeted vacancies by 30 June 2018	47	- 10	100%	01/03/2018 - 30/06/2018	-	100%	  -	100%	-	100%	
		7	13 D	Develop/Review Employment Equity Plan by 31 August 2017	48	- 10	100%	31/03/2018 - 30/06/2018	-1	100%	-	100%	-	100%	
		М	14 F	Functionality of training committee through sitting of 6 training committee meetings by 30 June 2018	. 49	- 10	100%	01/03/2018 - 30/06/2018	-	100%	9	100%	1	100%	
		1	15 D	Development of a Workskills Plan by 30 April 2018	50	10	100%	01/03/2018 - 30/06/2018	1	100%	1	100%	ı	100%	
		7	16 e	Compliance with the implementation of the workskills plan through 100% expenditure of workskills plan budget by 30 June 2018	51	- 10	100%	01/03/2018 - 30/06/2018		100%	1	100%	ı	100%	
			17 F	Funcionality of LLF Committee through 4 quarterly sittings of LLF meetings by 30 june 2018	52	- 10	100%	01/03/2018 - 30/06/2018	1	100%	1	100%	L	100%	
		1	18 8	80% resolution of labour disputes by 30 June 2018	53	- 10	100%	01/03/2018 - 30/06/2018	-	100%	l i	100%	1	100%	
	Municipal	1	19 E	Evaluation of newly established posts and updating of existing posts for re- evaluation	54	- 10	100%	01/03/2018 - 30/06/2018	1	100%	1	100%	- 1	100%	
	Institutional		20 U	Undertake a skills audit process by 30 June 2018	- 22	10	100%	01/03/2018 - 30/06/2018	1	100%		100%	1	100%	
2	Transformatio	20 2	21 4	4 quarterly health and safety meetings by 30 June 2018	- 95	10	100%	01/03/2018 - 30/06/2018	1	100%	1	100%	1	100%	
	n and development	[2]	22 S	Sitting of 3 staff meetings by 30 June 2018	- 22	19	100%	1/03/2018 - 20/06/2018	_	100%		100%		100%	
		2	23 4	erly sitting of extended management meeting by 30 June 2018	- 28	- 10	100%	01/03/2018 - 30/06/2018	_ 1	100%	-	100%	1	100%	
			24 F	Formulation of Senior Management and Middle Management Performance plans by 1 July 2017	- 65	10	100%	01/03/2018 - 30/06/2018	_ 1	100%	1	100%	1	100%	
		2	25   5	Submission of mid-year s72 report to Council for approval by 25 January 2018	- 09	10	100%	01/03/2018 - 30/06/2018	1	100%	1	100%	t	100%	
<u>0.7:</u>		2	26 4	4 Quarterly Performance Assessments by 15 July 2018	61	- 10	100%	30/06/2018	1	100%	1	100%	1	100%	
		2	27 R	Review of ICT Master Plan by 31 July 2017	.   29	10	0 %001	01/03/2018 - 30/06/2018	_ 1	100%	ı	100%	ı	100%	
		Z	28 Ir	Improvement/upgrading of network connectivity from 2MB to 4MB	- 63	10	100%	01/03/2018 - 30/06/2018	- 1	100%	1	100%	1	100%	
		2	29 Ir	ee .	- 64	10	100%	01/03/2018 - 30/06/2018	_ 1	100%	1	100%	1	100%	
	27	m	30 0	Quarterly maintenance and repair of municipal facilities/building that needs maintenance by 30 June 2018	65	10	100%	01/03/2018 - 30/06/2018	न ।	100%	1	100%	Ľ	100%	03
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			PERFORMANCE PLAN for 2017/18 -	Ž	unicip	pal M	lanager : N	Ar.Mo	onde J	annary			
APPENDIX A:			KEY PERFC	ORM/	ANCE	AREA	AS (KPA's) an	nd KE)	/ PERF	ORMAN	ICE INDIC	<b>ICATORS</b>	
Key Performance Area	rea		Key Performance Indicators		66	aseli	Annual	Target		ηÕ	Quarterly P	rojections	
	wt		KPI's	SD	wt	nfor		Quan	tity	3rd Qua	arter	4th Qua	arter
o KPI's	100	No.		<u>8</u> 4	100	natio	Time Frame	По.	% 8	lumber mount	%	Number Amount	%
			KPA 6 : Good Governan										
	03.0	31	4 x Quarterly Council meetings held by 31 July 2018	99	10	100% o	01/03/2018 - 30/06/2018	-	100%	1	100%	ľ	100%
		32	10 Special Council Meetings by 30 June 2018	29	12	100% 0	01/03/2018 - 30/06/2018	н	100%	-	100%	ı	100%
	<u> </u>	33	10 Monthly sittings of Finance Comittee by 30 June 2018	89	10	100% 0	01/03/2018 - 30/06/2018	-	100%	1	100%	1	100%
A		34	4 Quarterly sitting of MPAC Comittee by 30 June 2018	69	10	100% 0	01/03/2018 - 30/06/2018	1	100%	1	100%	1	100%
		35	4 Quarterly sittings of Institutional Comittee by 30 June 2018	70	10	100% 0	01/03/2018 -	-	100%	1	100%	1	100%
		36	10 Monthly sittings of Technical Comittee by 30 June 2018	7.1	100	100% 0	01/03/2018 - 30/06/2018	Ĥ	100%	1	100%	1	100%
		27	4 Quarterly sittings of Commonage Comittee by 30 June 2018	72	_ 10	100% 0	01/03/2018 - 30/06/2018	<del>-</del>	100%	,	100%	ì	100%
		38	4 Quarterly sittings of Audit Committee by 30 June 2018	73		100% 0	01/03/2018 - 30/06/2018	<u> </u>	100%	ı	100%	1	100%
		39	2 sittings of special audit committee meeting by 31 November 2017	74	_ 10	100% 0	01/03/2018 - 30/06/2018	,	100%	Ę	100%	t	100%
		40	Compilation of a risk based operational audit plan by 1 July 2017	75	_ 10	100% 0	01/03/2018 - 30/06/2018	<u>-</u>	100%	1	100%	ı	100%
		41	12 Monthly report on progress of AGSA Action Plan and recommendations made by IA by 30 June 2018	92	10	100% 0	01/03/2018 - 30/06/2018	1	100%	1	100%	ĭ	100%
	1/4	42	Completion of audits as per the operational audit plan by 30 June 2018	7.7	10	100% 0	01/03/2018 -  -	<u> </u>	100%	a.	100%	1	100%
		43	4 quarterly Risk Assessments conducted by 30 June 2018	18	10	100% 0 3	01/03/2018 - 30/06/2018	Ä	100%	1	100%	1	100%
		44	12 monthly reports on mitigation of risks and implementation of risk management by 30 June 2018	92	_ 10	100% 0	01/03/2018 - 30/06/2018	- 1	100%	. 1	100%	ı	100%
	2 -	45	Approval of IDP Process Plan by Council by 31 August 2017	80	10	100% 0	01/03/2018 - 30/06/2018	<u>.</u>	100%	1	100%	ì	100%
					= 1								



G GOOG GOVERNANCE	707	46 8	8 (2 per ward) IDP/Budget consultative meetings by 30 June 2018	81	T.	100%	01/03/2018 - 30/06/2018		100%	1	100%	ı	100%
	.4	47 2	10 monthly ward commitee meetings for each ward by 30 June 2018	82	10	100%	01/03/2018		100%		100%	1	100%
	4	48 2	10 monthly ward commitee meetings for each ward by 30 June 2018	83	18.	100%	01/03/2018 -   -	<del>(-1</del>	100%	ı	100%	ı	100%
	4.5	49 4	quarterly HIV/AIDS Mayoral Forums by 30 June 2018	84	1907	100%	01/03/2018		100%	ı	100%	ı	100%
	25	50 A	Approval of draft reviewed IDP by Council by 31 March 2018	85	3300	100%	01/03/2018 - 30/06/2018		100%	ı	100%	1	100%
	5,	51 A	Approval of draft reviewed IDP by Council by 31 March 2018	98		100%	01/03/2018 -  -		100%	ı	100%	ı	100%
	52	52 A	Approval of final reviewed ID by Council by 31 May 2018	87	.0	100%	01/03/2018		100%	ı	100%	1	100%
	<u> </u>	53 4	quarterly IDP Rep Forum meetings held by 30 June 2018	88	700	100%	01/03/2018 -   -	-	100%	ı	100%	1	100%
	54	54 4	quarterly IDP Steering Committee meetings held by 30 June 2018	68	2)	100%	01/03/2018 30/06/2018	-	100%	ı	100%	1	100%
	55	55 Sı	Submission of Draft SDBIP to Mayor for approval by 14 June 2018	06	5005	100%	01/03/2018 -  -	,-	100%	ŀ	100%	ı	100%
	25	56 A	Approval of Final SDBIP before Legislative deadline by 30 June 2017	91	e		01/03/2018		100%	ı	100%	1	100%
	5.	57   51	Submission of Draft Annual Report to Council by 31 August 2017	92	7.1	100%	01/03/2018 30/06/2018		100%	1	100%	1	100%
	58	58 b	Submission of Final Annual Report before the legislative deadline by 31 March 2018	93	1	100%	01/03/2018 30/06/2018	-	100%	ı	100%	t	100%
	55	59 1	x Annual Customer satisfaction assessment 30 June 2018	94	1	100%	01/03/2018 -  -	1	100%	ı	100%	ı	100%
	)9	60 1:	12 x monthly reports on complaints received by 30 June 2018	95	*3	100%	01/03/2018 30/06/2018		100%	1	100%	ı	100%
	100												
			THIS AGREEMENT COVERS THE PERIOD: 01 N	01 March	ch 2017	17 - 30	30 JUNE 2018						
			DATE SIGNED: 2018	R		03/26							
	2				Ę	<u>.</u>				,	Ň		
	<u> </u>		MONICIPAL INIANAGER: INIT. IN JAHUARY			פרט פו	ACTING CHAIRPERSON: CILL		lams	the state of the s	\ <u>.</u>		